



CAMPSITE REGULATIONS CAMPING PARADIS

1. Entry and staying conditions

In order to be allowed to enter, settle in, or stay on a campsite, authorisation is required by the manager or his/her representative.

The latter must ensure the good upkeep and order of the campsite as well as the application of the present interior regulations. Staying on the campsite implies acceptance of the conditions of the present regulations and a commitment to adhere to them.

Nobody may take up residence. Minors who are not travelling with their parents are not accepted.

2. Police formalities

Every client staying at least one night must proceed to the check in showing its identity card or passport with the manager or his representative at the reception office on arrival. Only minors accompanied by an adult will be permitted to occupy a pitch. The supervision of authorised minors falls by obligation to the people who are civilly responsible for them.

In accordance with article R. 611-35 of the Immigration and Right of Asylum Code, the manager must require customers of foreign nationality to fill out and sign an individual police form upon arrival. It must mention, in particular:

1. Surname and forenames
2. Date and place of birth
3. Nationality
4. Regular living address

Children under 15 years old can be included on the form of one of their parents.

3. Setting up

Outdoor accommodation and equipment pertaining to it must be set up on the specified pitch in accordance with the directives given by the manager or his/her representative. The number of people in a mobile-home or a pitch cannot be upper than the maximum allowed by the Campsite.

4. Reception desk – Opening hours

Low season : from Monday to Friday 9am – 12am / 2pm – 5pm

Mid-season (May, June, Sept) : from Monday to Saturday 9am – 12am / 2pm – 5pm

High season everyday (except Saturday) : 9am – 12 am / 2pm – 6pm, Saturday 8am – 12am / 3.3pm – 8pm.

In the Reception there is all the information about the campsite services as well as about options for supplies, sports facilities, local tourist attractions and various addresses that may come in useful.

A system for the reception and processing of complaints is available to customers. Only dated and signed “suggestions/complaints” forms that are sufficiently detailed and referring to relatively recent events shall be considered.

5. Payment of campsite fees

Campers must pay their fees at the reception office on the day of their arrival. The price list is displayed at the campsite entrance and in the reception office. They are to be paid according to the number of nights spent on the campsite. Campers are requested to inform the reception of their departure the day before. Campers planning to leave before Reception opening hours must pay for their stay the day before at last. They also shall park their car outside the gates.

6. Noise and silence

Campers are requested to avoid all noises or discussions which may disturb their neighbours. Sound equipment must be adjusted accordingly. The closing of doors and boots must also be as discreet as possible. Noise is forbidden from midnight to 7.00 am.

7. Pets

In order to avoid the proliferation of strays' animals (such as cats), we advise campers avoiding feeding them. It is better to call local association for animals' protection. Phone number available at Reception. Only one pet is allowed. Dogs shall be micro-chipped and will be allowed on site after presentation of an up-to-date rabies vaccination record. They shall always be kept on a lead and their excrements must be picked up straight away by their owner. They must not be left free nor alone on the campsite, even locked up. Generally speaking, dogs and pets must never be a nuisance to third parties. Only household pets are allowed on the campsite. Their owners are civilly liable for them. Given that the abandoning of animals is punishable by law, any such case shall be declared to the competent authorities. In accordance with the law regarding dangerous dogs like Pit Bull Terrier, Tosa japeneese, Dogue Argentin, Fila Brasileiro, Staffordshire Bull Terrier, American Staffordshire Terrier, Rottweiler, any other dogs breeds Mastiff or Tosa or any other assimilable breeds, the campsite does not allow breeds classify dangerous or defensive registered or not. Dogs and pets are not allowed at the swimming pool.

8. Visitors

Welcoming visitors is allowed but Campers must inform the reception office before the arrival or at the arrival of its visitors at last. The facilities and services of the campsite can be used by visitors however in July and August, they must pay the visit fees at the arrival. Prices are available at the reception office. Visitors access is free of charge from April 1st to June 30th and from September 1st to October 31st. Visitors are allowed from 10am to midnight at last. Any visitor staying later than midnight will be charged for the tourist tax in accordance with the price list. Any visitors leaving the campsite after 10am the day after shall be charged of another day of visit. The visitors price list is available at the main access of the campsite and at the reception office. During their visit, Visitors remain under the responsibility of the campers receiving them. Visitors' cars are not allowed on the campsite and must be parked on the dedicated car-park outside the campsite.

9. Traffic circulation and parking of vehicles

Vehicles must drive at a reduced speed on the campsite and not exceed 10km/h. Traffic circulation is forbidden from 11.30 pm to 7.00 am.

Only vehicles belonging to campers staying on site are allowed on site. Parking on a pitch is allowed only if there is a parking place intended to this effect but parking must not hinder the circulation of traffic nor prevent the settling in of new arrivals. Parking on another pitch than the one rented is forbidden. The electric equipment of the campsite is not made to support electric cars plugging. In order to avoid any incident and for the safety of all the campers, we advise the owners of electric cars to **use the charging stations around the campsite.**

10. Presentation and appearance of installations

Everyone is required to refrain from any action that may be of detriment to the cleanliness, hygiene and appearance of the campsite and its facilities, particularly the washing facilities. It is forbidden to throw waste water on the ground or in the gutters. Campers must empty waste water in the facilities destined for this purpose. Household waste, other waste of any sort and paper must be placed in the bins. Washing is

strictly forbidden anywhere other than in the basins destined for such use. Washing shall not be hung out using the trees. Plants and flowerbeds must be respected. It is forbidden to pin nails on trees, to cut off branches or to plant anything in the campsite. It is not permitted to delimit a pitch using personal means, or to dig. Any reparation of damage to the plant life, fencing, site or site facilities will be charged to the person responsible for it. The pitch used during the stay must be maintained in the condition in which the camper found it upon arrival.

11. Safety

a) Fire :Open fires (wood, coal etc.) are strictly forbidden. Camping stoves must be kept in good working order and must not be used under dangerous conditions. Barbecues are only allowed on the dedicated area. In the event of fire, inform the Management immediately. Extinguishers may be used if necessary. There is a first aid kit in Reception. There are panels displaying information and an evacuation map reminding people of the procedures and behaviour to adopt in the case of fire. For obvious security reasons, camp fires, fireworks, firecrackers are strictly prohibited on the campsite

b) Theft : The Management is responsible for objects placed in Reception and has a general duty to monitor the campsite. Campers retain the responsibility for their own pitch and must notify the person in charge of the presence of any suspicious-looking people. Customers are requested to take customary precautions for the safety of their equipment. Management is not responsible for any theft (shoes, bags, towels, hygiene product)

12. Games

No violent or disruptive games may be organised near the facilities. The meeting room cannot be used for active games. Children must always be supervised by their parents.

13. Dumping

Unused equipment cannot be left on site.

14. Display of information

The present campsite regulations are displayed at the entrance to the campsite and at the reception office. They may be given to any customer whose asks for them. For accredited campsites, the category of Tourism or Leisure accreditation and the number of tourism or leisure pitches are displayed. For accredited campsites, the category of Tourism or Leisure accreditation and the number of tourism or leisure pitches are displayed. The prices of the different services are provided to customers in accordance with the conditions stipulated by the Decree of the Minister for Consumer Affairs and can be viewed in Reception.

15. Breach of the Campsite Regulations

If a resident disrupts the stay of other users or does not respect the conditions of the present Campsite Regulations, the manager or his/her representative may verbally or in writing, if he deems necessary, warn the former to put an end to the troubles. In the event of serious or repeated breach of the Campsite Regulations and after request by the manager to adhere to them, the latter may terminate the agreement. In the case of criminal offence, the manager may call the police.

16. Aquatic area

Dogs and pets are not allowed inside the aquatic area. There is no lifeguard at the swimming pool. Children must always be supervised by their parents. The Management advise you to watch out your children as strongly as they require. Access to the swimming pool is free and reserved exclusively for campers during the opening hours from 10am to 8pm. Access to the aquatic facilities is strictly prohibited during closed hours, under penalty of expulsion of all occupants of the site. Wearing a bathing suit is mandatory at the swimming pool. The only bathing suits allowed are, for women, the swimsuit 1 or 2 pieces, and for men, the shorty, briefs or boxer. Long shorts, long shorts, t-shirts, jumpsuits or similar or any other clothing are prohibited in the aquatic area. Users are asked to remain properly and decently dressed (monokinis, thong, naturism, etc. prohibited). Before you head to the pool and so that the water quality remains at a high level and the pool can remain open:

- please place your shoes at the entrance in the lockers provided for this purpose or carry them in a closed bag,
- please ensure that your baby's diapers are waterproof,
- please encourage your children to go to the washroom before they enter the water.
- please shower before entering a pool,
- please do not run around the pool as the ground is wet and you may slip.
- It is strongly recommended that you equip your children with swim aid equipment such as armbands or belt and exercise constant supervision over them.

So that everyone can enjoy the pool we ask you not to fight, push yourself, jump in the water, shout, etc... The use of large inflatables objects (balloons, buoys, etc.) so balls are prohibited. Smoking is strictly prohibited in the pool area. For safety reasons related to the depth of the basin (1.45m), diving is strictly prohibited. The swimming-pool regulations is displayed at swimming-pool entrance.

17. Legal notice

The name and the branding of the Campsite owns to the Management. They cannot be used without Management consent. The personal data as well as photos/videos which might be done during your stay, have been compulsory collected within the framework, and are necessary for the execution of your stay, and are handled by the campsite to create and manage the customer account, booking (payments, arrival process), issue personal offers, marketing purpose, etc... According to the Data protection act n°78-17 of January 6th, 1978 such as modified and in the general regulation on the protection of data 2016/679, consumers might check and change their personal data. If you want to use this right, please ask our service on the following address: reservationtastesoule@gmail.com.

18. Consumer Ombudsman

In accordance with the rules included in the L 612-1 section from the consumer code, any campsites' guest is able to contact a consumer ombudsman for free in order to find out an agreement in case of complaint vs the campsite manager.

The consumer ombudsman references are the following : **Centre de Médiation et d'Arbitrage de Paris (CMAP)**, 39 Av Franklin Delano Roosevelt, 750008 Paris – 0033(0)144 951140, www.cmap.fr/